

# LIMITED PRODUCT WARRANTY

## MAINTENANCE AND CLEANING

Use a cleaner designed for high-quality painted surfaces. The cleaner must be wet, non-abrasive, without strong solvents (neither strongly acidic nor strongly alkaline)

## WARRANTY

### 1 YEAR LIMITED LIABILITY WARRANTY

SUNDANCE ARCHITECTURAL PRODUCTS, LLC warrants to the original purchaser (Buyer) only that printed products and graphics manufactured by SUNDANCE ARCHITECTURAL PRODUCTS, LLC will be free from defects in material and workmanship for a period of one (1) year from the original purchase date. This limited warranty only covers the printed material and graphics, prior to any alterations by a third party. Please inspect all products upon receipt, and notify SUNDANCE ARCHITECTURAL PRODUCTS, LLC of any manufacturer defects within 60 days of purchase. This warranty shall not apply and no warranty of any kind shall exist if this product has been subject to abuse, misuse, neglect, improper storage, or alteration of any type or cause. The following conditions will affect the warranty:

**Color** - some colors, such as reds and yellows, may fade faster, shortening the warranty.

#### Climate -

- a. In case of finished graphics in areas of high temperatures or humidity, in industrially polluted areas or other areas with air laden particulate matter, and/or in high altitudes, Outdoor Durability will be reduced and the warranty period will be decreased accordingly.
- b. Materials installed in corrosive or aggressive environments including, but not limited to, areas subject to marine conditions, salt water, chemicals, or harmful gases with the exception of normal air pollution.

## LIMITATION OF LIABILITY

Except to the extent prohibited by law, SUNDANCE ARCHITECTURAL PRODUCTS, LLC SHALL NOT UNDER ANY CIRCUMSTANCES BE LIABLE TO PURCHASER OR USER FOR ANY DIRECT (EXCEPT FOR THE EXCLUSIVE REMEDY PROVIDED HEREIN), INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, LABOR, NON SUNDANCE ARCHITECTURAL PRODUCTS, LLC MATERIAL CHARGES, LOSS OF PROFITS, REVENUE, BUSINESS, OPPORTUNITY, OR GOODWILL) RESULTING FROM OR IN ANY WAY RELATED TO SUNDANCE'S GRAPHICS PRODUCTS, SERVICES, OR THIS PRODUCT WARRANTY. --CONT.

## LIMITATION OF LIABILITY CONT.

This limitation of liability applies regardless of the legal or equitable theory under which such losses or damages are sought. This warranty does not cover printed products or finished graphics that are modified or damaged through

- Improper storage, misuse, abuse, accident, vandalism, neglect or mishandling by any person
- Damage due to force majeure, such as abnormally high winds or objects being blown against the product
- Weathering Effects. Some degradation of materials and graphics over time is considered normal wear. Slight color fading, chalking, edge lifting, and other natural weathering, environmental or other conditions or damage caused by tornadoes, hurricanes, wind or other acts of God
- Improper cleaning with a pressure washer
- Improper cleaning with abrasive chemicals

## EXCLUSIVE REMEDY

Buyer's remedy for breach of this warranty is repair or replacement, at SUNDANCE ARCHITECTURAL PRODUCT LLC's option, within a reasonable time after notice of defect. In the event that SUNDANCE ARCHITECTURAL PRODUCT LLC is unable to repair such product, SUNDANCE ARCHITECTURAL PRODUCT LLC, at its option, shall either replace the defective product or refund the purchase price thereof. These remedies are the exclusive remedies for breach of this limited warranty. SUNDANCE ARCHITECTURAL PRODUCT LLC shall not be liable for any other charges incurred, including installation cost, as a result of a defective product. In the event that Buyer makes any claim under this warranty, SUNDANCE ARCHITECTURAL PRODUCT LLC reserves the right to require any product to be returned for inspection at Buyer's expense, subject to refund upon valid warranty claim, to the SUNDANCE ARCHITECTURAL PRODUCT LLC headquarters in Orlando, Florida. No employee of SUNDANCE ARCHITECTURAL PRODUCT LLC or any other person is authorized to make any additional warranty or to change this warranty. This specified warranty supersedes any alterations either verbal or written, etc. SUNDANCE ARCHITECTURAL PRODUCT LLC is authorized to provide warranty service.

### CONTACT

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-  www.sdap.com



AUTHORIZED SIGNATURE

EFFECTIVE DATE